



RxALERT



The purpose of RxAlert is ultimately patient safety: reporting incidents works to achieve this purpose by reducing risk of overdosing or diversion. As stated in the following paragraph, which is in each and every RxAlert, this reporting system is a confidential communication tool between health care providers and law enforcement. Sharing the reports outside of the intended recipients compromises the effectiveness of the program.

“The information in this facsimile is legally privileged and confidential information intended only for health care professionals and law enforcement agencies. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this telecopy is strictly prohibited. To report an RxAlert incident or if you have received this fax in error, please contact the South Carolina Pharmacy Association at 803.354.9977.”

Individuals who are not health care providers or law enforcement are not intended recipients. They should **NEVER** be instructed to call the South Carolina Pharmacy Association regarding RxAlert, nor should they ever be given copy of an RxAlert report, especially if it contains other names as this would be a HIPAA violation. Any issues that arise from an incident reported through RxAlert should be handled by the involved prescriber or pharmacy and law enforcement when necessary. Pharmacists, prescribers, and law enforcement are the **ONLY** individuals who may contact RxAlert to initiate a report or change. It is important to ensure all reports are complete and accurate before sending to RxAlert.

Under RxAlert, healthcare providers **may report incidents of pharmacy thefts and robberies and stolen prescription pads. Other incidents may be reported as needed.** The reports are compiled and sent out via fax or email on all non-holiday weekdays. If an urgent situation occurs outside of these times, please let us know and we can arrange for an additional RxAlert to be sent out.

The RxAlert Incident Report Form is used for reporting incidents and can be found under the Resources tab on the SCPhA website, www.scrx.org. All pertinent details must be included for proper documentation of reports. This includes your contact information so that we can contact you if clarification is needed as well as for documenting from which part of the state incidents are occurring. Other reports including those relating to forgeries, MD/RPh shopping should be reported to DHEC Drug Control.

To receive RxAlerts, fully complete the Request to Receive RxAlert Form (below) and fax to 888.302.6675.

If you have any questions, please contact Lauren Palkowski, Director of Communications, at SCPhA by phone at 803.354.9977 or email lauren@scrx.org.



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Request to Receive RxAlerts

To receive RxAlerts, fully complete the Request to Receive RxAlert Form (below) and fax to 888.302.6675.

Name of individual making request

Phone #

Email

RPh License #

Prescriber License #

Site Name (incl. store #)

Pharmacy Permit #

Name of Pharmacist-In-Charge OR Prescriber

City

State

County

Phone #

Site Type

_____ Pharmacy

_____ Law Enforcement

_____ Prescriber

Report Preference

_____ Email

Send to _____ (enter recipient's email address)

_____ Fax

Send to _____ (enter recipient's fax number)

_____ Both

Send to _____ (enter recipient's email address)

Send to _____ (enter recipient's fax number)

To receive RxAlerts by fax, you must be able to receive computer generated faxes.

If you have any questions, please contact Lauren Palkowski, Director of Communications, at SCPhA by phone at 803.354.9977 or email lauren@scrx.org.